



Upgrade and Maintenance Services

Keep Your Power Investment Golden

You depend on a power system controlled by Encorp's Gold Box™. Let us help keep your investment operating at peak performance. Unexpected power system failures can drastically impact your facility and processes. That's why Encorp offers an array of maintenance and upgrade services.

Encorp's Upgrade and Maintenance Services Help You:

- Avoid emergency situations, outages and critical facility shut downs
- Prevent paying premium rates for emergency repairs and parts
- Extend your power system's life
- Limit future repair costs
- Minimize facility disruptions during scheduled maintenance
- Ensure efficient integration of your power system with other intelligent control systems in your facility

Upgrade Services

Encorp service upgrades ensure your power system keeps pace with your facility's changing needs. We can develop a comprehensive set of system enhancements around the unique needs of your facility and your budget.

Typical Services:

- Identify and replace obsolete parts
- Upgrade Encorp Gold Box with programmed spare and backup memory cards
- Upgrade Human Machine Interfaces (HMI) and alarm management systems
- Link power generation systems with Building Management Systems (BMS)
- Identify new operating modes that could generate economic benefits from local power generation

Upgrade and Maintenance Services

Maintenance Services

When did you last think about your Encorp Gold Box™ power system? Savvy facility owners and managers know a maintained and up-to-date system can be the difference between smooth performance and unplanned outages and costly downtime. As the leader in distributed generation and power systems — with over 400 projects completed across the globe — Encorp is the expert committed to help protect your investment.

Are you covered?

- Can staff manually operate your system if the automatic controls fail?
- Are you confident that generator sets are running as efficiently as possible?
- Are critical alarms sent to designated staff in a timely fashion?
- Are system displays and annunciation panels up-to-date and providing must-have information each day?

Encorp offers a full complement of maintenance services that can help ensure your system operates at peak performance.

Typical Services:

- Six-month or 1-year Preventative Maintenance Contracts that offer onsite testing, telephone support and/or remote service access by Encorp Field Service Engineers
- Spare parts kits, with training for quick replacement by your staff
- Audits of test procedures, alarm/diagnostic procedures, and event escalation plans
- Operational training for onsite staff and documentation
- Diagnostic/troubleshooting training and documentation

Reduce downtime and repair costs with Encorp Upgrade and Maintenance Services.

Your Encorp Gold Box controlled power system is a vital component of your facility. Encorp's experienced Field Service Engineers are ready to help your system operate with maximum efficiency and reliability.

For more information on our maintenance and upgrade services, contact Encorp Field Services at 970.674.5300 / 888.362.6771 or techsupport@encorp.com.